

TERMS & CONDITIONS

Supplemental Terms & Conditions applicable to group bookings

Notes to the Agreement

To show acceptance, please sign and date a copy of the contract and return to tara@thestayclub.com. All details overleaf are deemed to be correct, subject to any inaccuracies notified in writing within 14 days of signing.

The estimate is confidential and no details whatsoever, including invoices, shall be disclosed to a third party. The Stay Club Ltd will hold the booking agent responsible for any loss whatsoever through unauthorized disclosure.

Conditions to Reservation

1. To reserve, a 10% fee is required within 7 days from receipt of the contract and invoice.
2. The remaining 90% balance needs to be paid 30 days before arrival (or by any specific date outlined in the contract) to complete the reservation, late payments could lead to cancellation of the whole group allocation.
3. Any proposed amendments are subject to agreement and are only valid once The Stay Club Ltd written acknowledgement has been issued confirming such amendments or alternations.
4. The weekly rate includes all bills and utilities, wi-fi, linens upon arrivals, weekly cleaning and kitchen utensils in the room.
5. A list of occupants should be sent to The Stay Club no later than 7 days prior to arrival (unless agreed otherwise).
6. Any cancellations of the whole allocation must be notified in writing at least 30 days prior to the arrival date. Cancellations after this time are subject to a cancellation fee. We will withhold deposits in the event of cancellation by the booking agent.
7. We reserve the right to charge 50% of the total fee for cancellations occurring between 30 and 45 days prior to arrival, and 75% for cancellations that occur 14 to 30 days prior to arrival. No shows and cancellations on the day of arrival will be charged at the full rate.
8. Prices may be subject to alteration. There will be no price changes after the customer has signed this contract.
9. It is an expressed condition of the booking that the Company is relieved of liability for loss or damage to valuables left in bedrooms, on the premises or in motorized transport. This extends to loss or damage of motorized transport left in The Stay Club premises.
10. Rooms must be vacated on day of departure by 10am and all room keys returned to reception; any extras are to be settled on the day of departure.